



# WOLFE'S NECK FOR AGRICULTURE & THE ENVIRONMENT CENTER

## Campground Office/Store Visitor Service Representatives

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### A Bit About Wolfe's Neck Center

Wolfe's Neck Center for Agriculture & the Environment seeks to transform our relationship with farming and food for a healthier planet. On our 626 acres of diverse ecosystems, we farm, conduct agricultural research on soils and climate change, and invite visitors to engage with the food system and the role we all can play in building a more just and sustainable future. The farm is a beautiful and inspiring place for visitors of all ages to learn and play. We offer a diversity of ways to engage with agriculture and the food system, including numerous education programs, a community garden, a Community Supported Agriculture (CSA) program, a farm store and Farm Café, an oceanfront campground, several seasonal community events and festivals, and our Organic Dairy Research and Farmer Training Program.

Our oceanfront campground features 130 campsites and three cottages spread out over a mile of Casco Bay shoreline. We have been welcoming guests from all over the world for over 50 years, and many families return annually to have a truly "Maine experience". Campers enjoy the fresh air and ocean breezes while camping, hiking, touring the farm, taking a bike ride, or just spending a leisurely afternoon by the water with a favorite book.

### What Do Campground Office/Store Visitor Service Representatives Do?

Wolfe's Neck Center is an amazing place to work! You arrive each day with views of gorgeous oceanfront pastures, happy cows grazing and kids of all ages enjoying the outdoors. During the summer, our campground office & store is a happening place, where people call to make their reservations for oceanfront camping, cottage rentals, bike/kayak rentals and farm-based activities. When guests arrive to check in, our Visitor Services Reps welcome them with a smile and provide information about the campground and farm - and the wonderful activities they can participate in during their stay. Guests often return to the office several times during their stay, to purchase items from the store and to learn more about what they can see and do while staying here.

### What Are We Looking for From You?

We're looking for people who appreciate the organization's mission to improve access to local foods and have a positive impact on the environment while providing people a beautiful place to enjoy nature and time with their friends and families. Our Visitor Services Representatives provide superior customer service on the phone and in person, with the goal of keeping our guests happy. Rainy days do happen, so our reps need to be able to handle customer challenges with a smile. We seek team-players who are positive and upbeat while working in a relaxed yet fast-paced environment. This position is seasonal, June through October, and includes nights and weekends.

We're looking for candidates with the following qualifications:

- Extensive customer service experience and a positive and upbeat presence
- Comfortable with using computer systems and cash registers in a fast-paced environment
- Willingness to take initiative and help out with keeping the store clean and well-stocked
- Ability to multitask effectively and keep open communication with co-workers
- Ability to work and problem-solve independently as well as collaboratively
- Excited to learn about the farm's programs, activities, and products and tell visitors about them
- Knowledge of the Freeport area and computer reservation systems are a big plus!

### To Apply

Please email your cover letter and resume to [jstearns@wolfesneck.org](mailto:jstearns@wolfesneck.org). If you do not have a resume, please fill out our online [Seasonal Employment Application](#). Applications will be reviewed on a rolling basis until we fill the position. Wolfe's Neck Center is an equal opportunity employer.